

FABER BURNER COMPANY CUSTOMER SERVICES - 2025 Rate Schedule Domestic - North America

1. Normal Service Assistance Rate-(Monday through Friday)

The normal rate for service assistance is one thousand seven hundred sixty dollars (\$1,760.00) per eight (8) hour day, Monday through Friday, excluding holidays. This rate is inclusive of all expenses except air fare and car rental (if applicable).

2. Weekend Service Assistance Rate-(Saturday and Sunday)

The normal rate for service assistance on Saturday and Sunday is two thousand six hundred forty dollars (\$2,640.00) per eight (8) hour day, excluding holidays. This rate is inclusive of all expenses except air fare and car rental (if applicable).

3. Overtime Rate

The overtime rate is the normal daily charge divided by eight, for example, \$1,760.00 divided by eight is \$220.00 per hour and \$2,640.00 divided by eight is \$330.00 per hour. The applicable overtime rate will be applied for all hours worked in excess of eight (8) hours per day.

4. Holiday Rate

Work performed on designated Company holidays with the exception of New Years Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day will be charged at 1 1/2 times the normal hourly rate or (\$330.00) per hour. Work performed on these five (5) specified holidays will be charged at double the equivalent normal hourly rate or (\$440.00) per hour.

5. Lay-over Rate

If Faber personnel are unable to perform work due to circumstances beyond Faber's control (e. g. non-operation of facility including weekends, labor strikes, availability of materials or equipment) and are notified to return to or remain at the hotel or other temporary residence, that lay-over time will be charged at \$190 per hour (\$1,520.00/day).

6. Travel Time

Travel time is charged as regular working hours or at applicable overtime and holiday rates.

7. Partial Day Charges

Partial work days will be charged on the basis of half day (4 hour) increments, i.e., one (1) to four (4) hours will be considered four (4) hours; five (5) to eight (8) hours will be considered as eight (8) hours.

8. Air Fare & Car Rental Expenses

If air fare and car rental is applicable, they will be charged at receipt cost.